



Dear Northeast Seminars Family -

As a valued customer of Northeast Seminars, we wanted to share our update on what we are doing to combat the Coronavirus (COVID-19) pandemic for our in-person events as well as our digital online platform. We take the health and safety of you, our team members, partners, and providers very seriously. We have a unique opportunity and responsibility during these times to make a difference. These are some updates and steps we are taking.

Live Events:

With all our thoughts on the COVID-19 pandemic, and the everchanging landscapes of our daily lives, we are dedicated to keeping you informed and up to date with our course offerings. Please check our website often for course dates, updates, confirmation of courses are happening and 2021 dates. If you are planning to attend an in-person course with us, please read our COVID Policy and Procedures below.

Refunds:

If you have cancelled a course after March 16th and requested a refund, we are processing refunds as quickly as we can. Refunds are taking 150 days to process. We encourage you to visit our website for a list of new online products or added in person courses in late 2020 or 2021. We would love to convert your refund to CE for you!

In good health,
Robert Rossetti, CEO

Northeast Seminars COVID-19 Policies and Procedures

1. All participants will be required to read and sign the [COVID-19 attestation](#) form before beginning the course.
2. Temperatures will be taken at the beginning of each day. Any participant with a temperature of 100.4 or greater will NOT BE ALLOWED TO PARTICIPATE AND WILL BE ASKED TO LEAVE. In this unfortunate situation, course credit will be given.
3. All participants will be asked to wear a mask during certain parts of the course as described below. If you do not have a mask, we will provide one for you.
4. Hand sanitizer and hand washing stations will be available
5. Participants not of the same household will be asked to sit 6 feet away from each other during the lecture portions of the course or wear a mask. Anytime participants not of the same household are within 6 feet of each other, masks will be required.
6. Snacks at breaks will be limited to single serving items
7. Tables will be sanitized each evening.

While these measures will be taken, it is understood that each participant participates at his own risk and will be asked to sign a waiver before they can participate.